

Directions and contact details

The Teenage and Young Adult Day Care Service is on the third floor of the Cancer Centre. To reach the Hub, please take the house lift.

Each patient who uses this service will be allocated a pathway coordinator.

You should contact your pathway coordinator if you want to meet or talk to any of your clinical team, on either of the numbers below:

Oncology coordinator: 020 3447 1862

Haematology coordinator: 020 3447 1856

Address:

Teenage and Young Adult Service,
Third Floor
University College Hospital Macmillan
Cancer Centre
Huntley Street
London WC1E 6AG

Direct line: 0203 447 1837/1867

Website: www.uclh.nhs.uk

PALS (Patient Advice and Liaison Service)

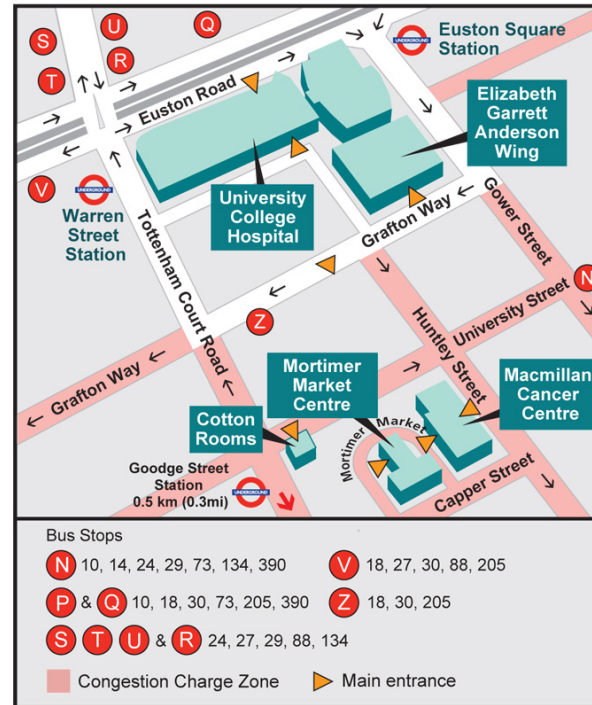
PALS is an easy to access, confidential service designed to assist patients, relatives and carers. If you have a problem that you have been unable to resolve, the PALS team can help you.

PALS is open from 10:00 to 16:00, Monday to Friday.

Tel: 020 3447 3042

Email: PALS@uclh.nhs.uk

If you need a large print, audio, braille, easy-read or translated copy of this document, please contact us on 020 3447 8663. We will try our best to meet your needs.



Publication date: March 2016
 Last review date: April 2017
 Next review date: April 2019.
 Leaflet code: UCLH/S&C/CD/TELFUHM/1
 © University College London Hospitals NHS Foundation Trust

We are committed to delivering top-quality patient care, excellent education and world class research

University College Hospital

Welcome to Teenage and Young Adult Chemotherapy Day Care

University College Hospital Macmillan Cancer Centre



What is the Teenage and Young Adult (TYA) Cancer Service?

The Teenage and Young Adult Service is based in a specialist unit on the third floor of the University College Hospital Macmillan Cancer Centre.

The unit provides care, treatment and consultation for young people with cancer aged 13 to 24 years. The unit looks after lots of young people with different cancers and receiving different types of treatment. The service is nurse-led and care is provided by specialist staff. Some days it will not be necessary to see the medical team, however if you would like to speak to them please let your nurse know.

The unit is currently open Monday to Saturday, 08:00 to 18:30.

What do we offer on the TYA Unit?

The unit consists of a day care, ambulatory care and recreation area, known as the Teenage Cancer Trust Hub.

The hub has been designed and based on the suggestions of young people. It is a space for patients and families and includes a gym, DJ booth, computer, gaming space, education zone, pool table and lots more.

We have regular activities, workshops and events. Please see our weekly timetable in day care.

We run a patient support group and parent support group separately each week. Please ask a member of your team for more information.

For patients receiving treatment we offer hot and cold food. Hot drinks are available for patients and their families, please ask our team for a token.



Please feel free to bring a book, laptop or tablet computer to use whilst having treatment. Wifi is available throughout the unit. Please ask reception for log-in details.

We also have a wide multi-disciplinary team that patients can access which includes activity coordinators, occupational therapist, physiotherapist, psychological services, social workers and many more. Please ask your clinical nurse specialist (CNS) for more details.

The day care treatment space is quite open and sociable. If you would like a quieter space or somewhere to discuss more personal matters during treatment please speak to your nurse.

What to expect if you are having chemotherapy or radiotherapy

You may have to wait 2-3 hours before starting chemotherapy on your first day (this includes oral chemotherapy). This is due to the assessments needed and the safety processes involved in delivering chemotherapy. This ensures patient safety. Please speak to your CNS or day care nurse for more information about this.

If you are having radiotherapy you may need to attend TYA day care for weekly blood tests, medical reviews or chemotherapy. The radiotherapy team looking after you will let you know more information about when to attend.

During your treatment you may be looked after here on the day care unit, on our inpatient units or at a hospital more local to you. We will ensure information is shared appropriately amongst teams to ensure the best level of care.