Introduction
Chemotherapy Day Care is the area where your chemotherapy treatment will take place, and is located on the second floor of the University College Hospital Macmillan Cancer Centre. The chemotherapy treatment chairs surround an open plan lounge area, which is designed to provide a relaxing environment for patients and relatives.

We encourage all patients to bring a relative or friend to stay with them during their treatment. We are open from 08:00 to 19:00 Monday to Friday.

What to expect from your Chemotherapy Day Care appointment
When you arrive at the Cancer Centre, please use the House Lift and go straight to the second floor at your appointment time. You will need to check in at reception and they will inform the nursing team of your arrival.

A specialist chemotherapy nurse will assess you and ensure all pre-chemotherapy checks are completed before starting your treatment. This is where you have an opportunity to ask any questions about your treatment, or the side effects of treatment, or how long it might take for each session.

You will then be allocated a named nurse and team for your treatment session. Your treatment can be given either in the treatment chair or in a bed. We have side rooms available if they are needed, either for a clinical reason or if a patient requests. We will also treat patients in the central lounge area which offers a less clinical, more relaxing space.

Please feel free to bring a book, laptop or tablet computer to use whilst having treatment. There is public access Wi-Fi available throughout Chemotherapy Day Care. Please ask at reception for
log-in details. There are also televisions near most of the chair spaces.

For patients receiving treatment, we offer hot and cold food. Drinks are available throughout the day and toilets are nearby, which can be used during treatment.

Once your treatment is completed, the nurse will fill out your chemotherapy record book, and ensure your next appointment is booked.

There is always a senior nurse on duty. If you wish to speak to them about any concerns, just ask the nurse looking after you.

**What should I do if I can’t attend my appointment?**
If you are unable to attend your appointment please contact 020 3447 3893 and select option one. You will then be put through to our receptionist who can cancel or delay your appointment. You must call between the hours of 08:00 to 18:00.

**What should I do if I feel unwell?**
There is a nurse available 24-hours a day, seven days a week who will be able to give advice if you feel unwell. Please call 020 3447 3893 and select option two.

**The Macmillan Support and Information Centre**
All patients are free to use the facilities of the Macmillan Support and Information Centre, located on the ground floor, for help, advice and support. You can drop in anytime between 09:00 and 17:00 Monday to Friday.
Contact details

Address: Chemotherapy Day Care
University College Hospital Macmillan Cancer Centre
Huntley Street
London
WC1E 6AG
Telephone: 020 3447 3893
Email: chemotherapy.daycare@uclh.nhs.uk
Visit the UCLH website at www.uclh.nhs.uk for more information on our services.

Patient Advice and Liaison Service (PALS)
PALS is a patient-friendly, easy-to-access service designed to provide a personal contact point to assist patients, relatives and carers. If you have a problem that you have not been able to resolve, PALS can help you.

The University College Hospital PALS office is located on the ground floor of the main hospital building and is open from 09:00 to 16:00 Monday to Friday.
Telephone: 020 3447 3042
Email: PALS@uclh.nhs.uk

If you would like this leaflet in another format, for example, large print or audio, or the services of a translator, please ring 020 3447 3893. We will do our best to meet your needs.