Patient Experience (PE) & User Involvement (UI) Steering Group

Membership - 20 people affected by cancer with responsibility for monitoring, evaluating and guiding the Patient Experience & User Involvement Work Programme

Cancer Vanguard Board (CVB)
2 people affected by cancer will sit on the CVB & report into and from the PE & UI Steering Group

Voluntary Sector
UCLH CC PPI Groups
Cancer Specific Support Groups
Patient Forums
Clinical Commissioning Groups (CCGs)
Trust Patient Experience (PE) Teams

Groups and individuals affected by cancer across the UCLH Cancer Collaborative can share views and feed comments into the system via:
- patient carer representatives
- voluntary sector groups
- support groups
- patient forums

Insight from local surveys, the National Cancer Patient Experience Survey (NCPES) and responses to real time feedback questions will also be reviewed by the Steering Group.

Patient Experience Insight

UCLH Cancer Collaborative Cancer Vanguard Board (CVB)

Tumour Pathway Boards (TPB)
Expert Reference Groups (ERG)

UCLH Cancer Collaborative Projects

A minimum of 2 people affected by cancer will sit on each of the TPBs and ERGs. Individuals will be recruited to support the work of task and finish groups and UCLH CC project groups

People affected by cancer will be encouraged to have links with relevant external community groups and/or patient forums to enable access to a range of perspectives and insights

Complaints and concerns about individual's care and patient experience will be dealt with via each Trust's PALS & Complaints Team

UCLH Cancer Collaborative Patient Experience & User Involvement Reporting Structure