Where can I find out more information?

There is more information on our websites, on posters in clinics and in patient areas. 
Or you can ask a member of the team who is caring for you.

Visit the UCLH website www.uclh.nhs.uk

Who do I contact if I have concerns about the transfer of my care?

If you have concerns please contact the pathway coordinator of your clinical team.
If you do not have their contact details please go through switchboard who will be able to assist you.

UCLH Switchboard: 020 345 67890.

Travelling to University College Hospital at Westmoreland Street

Oxford Circus, Regents Park, Baker Street and Great Portland Street underground stations are near-by. So too are a number of bus stops.

Please ask a member of staff for the detailed travel leaflet.

Where is University College Hospital at Westmoreland Street?

The address for University College Hospital at Westmoreland Street is: 16-18 Westmoreland Street, London W1G 8PH. The building was formally known as The Heart Hospital.
**Introduction**

Currently urology services are provided at University College Hospital on Euston Road and in the Macmillan Cancer Centre.

Over the summer, the urology service will move to another UCLH hospital, called University College Hospital at Westmoreland Street (the former Heart Hospital).

**Please note, urology outpatient clinics are not moving until September 2015.**

**Why are we moving?**

Moving to the new location will allow us to make improvements to the service. There will be more space which means the service can grow. We will be able to treat more patients and reduce waiting times. We will also be able to introduce more “one stop” clinics, meaning faster access to diagnostic services.

**What does the move mean for my care?**

All outpatient clinics will remain at University College Hospital until September 2015. If you are having an inpatient procedure, the same UCLH team will provide your care and treatment as before.

**When do services move?**

Services are moving to Westmoreland Street in phases over the summer of 2015.

<table>
<thead>
<tr>
<th>Service</th>
<th>Date service moves</th>
</tr>
</thead>
<tbody>
<tr>
<td>Inpatient Stone Team Services (patients being admitted for operations)</td>
<td>29 June 2015</td>
</tr>
<tr>
<td>Robotic Surgery inpatients</td>
<td></td>
</tr>
<tr>
<td>Andrology inpatients</td>
<td></td>
</tr>
<tr>
<td>Male reconstructive inpatient surgery</td>
<td>17 August 2015</td>
</tr>
<tr>
<td>Adolescent urology inpatients</td>
<td></td>
</tr>
<tr>
<td>Uro-Oncology inpatients</td>
<td></td>
</tr>
<tr>
<td>Functional restorative and female urology inpatients</td>
<td></td>
</tr>
<tr>
<td>All urology outpatients clinics</td>
<td>21 September 2015</td>
</tr>
</tbody>
</table>

**What if I already have appointments booked in 2015?**

The majority of appointments will remain the same, but will be at the new location. If we need to reschedule appointments, we will let you know with plenty of time.

You will receive a letter and text message reminder to let you know when and where your appointment will be.

**Will telephone contact details change?**

Contact numbers for patients will remain the same.

**If I have to travel further than I do at the moment to Westmoreland Street, can I get help with travel?**

If you are already eligible for help with transport or transport costs, this will continue. If you are not eligible for travel help, you will need to make your own way to the hospital. Westmoreland Street is just under 1 mile from the main UCLH site (approx. 8 minutes away by car and 19 minute walk from the main UCLH site).